



Terms and Conditions for online credit card payments

All payments of Portland Tissue Processing Lab (PTPLab) invoices and statements using the online credit card payment portal are subject to the following conditions.

1. PTPLAB accepts the following cards:
 - Visa
 - Discover
 - MasterCard
 - American Express
2. When you complete the online payment, funds will be deducted from your credit card.
3. Due to the way transactions are processed by the external banking sites, there may be delays in updating your payment in PTPLAB's records.
4. Payments are debited to PTPLAB.
5. Credit card payments are secure:
 - Payments will be processed directly by Sterling Savings Bank using Secure Socket Layer (SSL) technology.
 - Credit card numbers are protected with a high level of encryption when transmitted over the Internet.
6. Confirmation:
 - If successful, the Sterling Savings Bank will confirm that your payment was completed.
 - If unsuccessful, the Sterling Savings Bank will advise that your payment has failed. PTPLAB will not be advised why a payment has failed, therefore, you should contact your credit card provider for details.
 - If your payment fails, please use one of the other payment methods described on your invoice or statement. Please arrange an alternative payment method promptly to ensure continuous use of PTPLAB services.
7. PTPLAB will confirm your payment details via email.
8. By using PTPLAB's online credit card payment portal you agree to all applicable PTPLAB policies relating to your Internet resources.

9. All information you provide on the credit card payment facility forms will be handled in accordance with the PTPLAB privacy statement.
10. PTPLAB's Terms and Conditions for online credit card payments are subject to change at any time. Each transaction shall be subject to the specific Terms and Conditions that were in place at the time of the transaction